

## Worldwide shipping

We happy to offer free delivery on all domestic (The Netherlands) orders above €50,-  
under €50,- the shippingcost are €6,95

For our clients in Belgium and Germany we offer free shipping on orders above € 100,-  
under €100,- the shippingcost are €15,-

For our clients in the UK, Austria, Denmark, Sweden, France, Italy and Spain we offer free shipping  
on orders above € 250,-  
under €250,- shippingcost are €20,- (max 30 kg)

Ship time varies between the different European countries and it can range from 5-12 business  
days after receiving your payment.

We also send packages **worldwide**.

till 2 kg shippingcost are € 25  
till 5 kg shippingcost are €35,-  
till 10 kg shippingcost are €60,-  
till 20 kg shippingcost are €105,-

However, international orders placed through our website have a maximum order weight (20kg).  
When your order includes large items, it might exceed this and you won't be able to proceed to  
checkout. In this case, please contact us [info@woodchuck.nl](mailto:info@woodchuck.nl) so we can deal with your request on  
a one to one base and provide you with a shipping quote.

Please keep in mind that you may be charged for local import duties and custom charges on the  
arrival of the goods in your country. Most of the time your local delivery company will ask you to  
pay these charges before the delivery.

If you want to return a product, please notify us at [info@woodchuck.nl](mailto:info@woodchuck.nl) within 7 days after receipt. Products must be in unused and undamaged condition, including all packaging.

If we send you an incorrect product, please let us know within 7 days after receipt. We will happily send you the right product. If the product is no longer available, we will send you a refund or give you a credit.

Return address  
WOODCHUCK  
vlotlaan 210  
2681TV Monster  
The Netherlands

The shipping costs and risks for returning a product are at the expense of the buyer. We recommend you to use a postal service that insures the value of the shipment.