

Returns and exchanges

If you want to return a product, please notify us at info@woodchuck.nl within 7 days after receipt. Products must be in unused and undamaged condition, including all packaging.

In case you have received an incorrect product, please let us know within 7 days after receipt. We will happily send you the right product. If the product is no longer available, we will send you a refund or give you a credit.

Once we have established that the returned product has been received in good condition, we will reimburse you for it (excluding the costs for return postage) into your bank account as quickly as possible, though the latest within 30 days.

Custommade furniture can not be returned.

Return adres:

WOODCHUCK
vlotlaan 210
2681TV Monster
The Netherlands

The shipping costs and risks for returning a product are at expense of the buyer. We recommend you to use a postal service that insures the value of the shipment.